



Mauritius Cargo Community Services Ltd

23rd of October 2020

Dear Valued Stakeholders,

Following the workshop held on the 30th September 2020, MACCS is pleased to announce a Go-Live for the Enhanced Ocean Export CCS on Saturday **31st October 2020 @ 08:00**.

To achieve same, Deployment will start on the **30th October 2020 @ 21:00**. Users are thus requested to **complete** all their SUBMISSIONS/Amendments of COPARNS & Change of Vessels by **latest 30th October 2020 @ 20:45**. MACCS will then proceed with the migration of fresh DATA from CCS to the enhanced platform for the months of August/September/October 2020. In that respect, shipping lines have been informed earlier to proceed with data cleaning for these months. Attached is a copy of the communique sent.

To log in the system use the following link

<https://services.maccs.mu/portal>

To be noted

- Data for the period of January to September 2020 is already present in the system for you to check data integrity. If you find any anomalies, kindly forward your queries to our customer care the soonest possible.
- Users will be able to use their current username/password to access the enhanced platform. If you face any issues please contact our customer care.
- You are highly requested to conduct parallel testing before **30th October 2020**. You will be able to create/amend bookings and send to customs. Note amendment on existing booking will be rejected at customs since the original booking does not exist on their test environment. Please replicate your new bookings on the enhanced platform such that you can do a full flow. Under the Resources section, you will find videos and user manuals to help you.

User Names

1. We have noticed that few existing usernames in CCS are obsolete. For example some users no longer work in your company but their usernames are still active as MACCS has not been informed to invalidate these credentials.
2. Companies who use **only one** Credential for all their users are highly advised to register each and every user for audit purposes.

In view of same as requested during the training, please:

1. Provide list of active user. Obsolete one will be discarded on our live environment

2. If you are using one credential to connect, kindly register for personalised username and password (Please return enclosed form - [Maccs Change Request Form Version V1.0 OceanExport](#) duly filled and signed)
3. For all existing users, **please provide email addresses on which your new password need to be forwarded in case you need to reset/change your password.**(Please return enclosed form - [Maccs ForgetPassword Email address](#))

Kindly note that the deadline to submit same is Wednesday 28th October 2020. Do not hesitate to contact our customer care should you require any additional information.

MACCS wish to thank you again for your support and collaboration in making this Go-Live happen and we hope to mitigate most issues you are currently facing.

Best Regards,

MACCS Team